

## **Dealership Review**

Thank you for participating in the demonstration of Autoline's LB24 Loan Calculator. LB24 provides a lower payment option, vehicle ownership, and equity with a conservative endbalance. AutoLine will present LB24 to select dealerships to determine anticipated market demand. What dealers do you want evaluation surveys from? Thanks again, Clint Papesch.

## **Dealer Business Development Center (BDC):**

Dealer BDC staff manages customer phone, internet traffic and sets appointments for showroom visits. LB24 will deliver a repeat sale process as outlined below.

- ➤ **Trade-in Review**. 24 months prior to loan maturity the loan balance & market value converge. This is welcome news with low miles & no negative equity. BDC will reach out and set up trade-in visits for customers who are ready for a repeat transaction.
- ➤ LB24 End of Loan Decision. BDC will follow-up (like a lease customer) & ask: "The end is near, do you want to (a) turn-in (b) trade-in, (or) keep your vehicle?"

## **Credit Union Evaluation Survey:**

1.	How easy is the LB24 loan calculator to use: 1-5 stars:
2.	When you present conventional and LB24 payments side-by-side, how will
	customers respond? Impressed Confused Don't Care
3.	What percentage of new car customers are on a restricted budget?
	25%35%50%65%75%other%
4.	What percentage of these individuals would prefer the LB24 payment?
	15%25%35%50%75% other%
5.	Dealer BDC: How important is the 24-month Trade-in Review? 1-5 stars:
6.	Dealer BDC: End-of-Loan decision to Trade-in, Turn-in, or Keep? 1-5 stars:
	Dealer Support: AutoLine will collect evaluation results after a demonstration of the
	LB24 calculator. With dealer market support, would the credit union approve LB24
	as a new indirect lending service? 1-5 stars:
8.	Comments:
	<u> </u>
	Credit Union:
	Name: Title:
	Signature: Date: