



## Credit Union Review

Thank you for participating in the demonstration of AutoLine's LB24 Loan Calculator. By completing the survey, AutoLine will share your experience with area credit union(s) to justify review and approval of LB24 as a new lending service. Thanks again, Clint Papesch.

### Repeat Customers:

Loan Balance 24 (LB24) is a low payment balloon loan with a conservative end-balance. Perfect for paycheck-to-paycheck customers in the new vehicle market.

1. **Early Exit Review** is 24 months prior to loan maturity when the dealer contacts the customer for a repeat vehicle sale.
2. **End of Term.** If the customer prefers to keep their vehicle, the dealer will follow-up & ask: "Do you want to (a) turn-in (b) trade-in, (or) keep your vehicle?"

### Dealer Evaluation Survey:

1. How easy is the LB24 loan calculator to use: 1-5 stars: 5
2. When you present both conventional and LB24 payment options side-by-side, how do you think your customer will respond? ☒ Impressed ☐ Confused ☐ Don't Care
3. Approximately, what percentage of new car customers are on a paycheck-to-paycheck budget?  
☒ 25% ☐ 50% ☐ other ☐
4. As an estimate, what percentage of these individuals would prefer the LB24 payment?  
☒ 25% ☐ 50% ☐ other ☐
5. How important is the Early Exit Review follow-up for loyalty and repeat sales? 1-5 stars: 5
6. How important is the End-of-Loan follow-up for customer loyalty and repeat sales? 1-5 stars: 5
7. If a Credit Union offers LB24, would your dealer participate? 1-5 stars: 5
8. Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Dealer: Courtesy Acura

City: Lexington, State: Ky

Name: Gabe Oldfield Title: FBI

Signature: \_\_\_\_\_ Date: 8/14/25



**Gabriel J. Oldfield**  
Finance Manager

859-272-8900 work  
813-668-5774 cell

[gabe.oldfield@courtesyacura.com](mailto:gabe.oldfield@courtesyacura.com)

[www.courtesyacura.com](http://www.courtesyacura.com)

3701 Nicholasville Road  
Lexington, KY 40503





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4. As an estimate, what percentage of these individuals would prefer the LB24 payment? ☒ 25% ☐ 50% ☐ other
5. How important is the Early Exit Review follow-up for loyalty and repeat sales? 1-5 stars: 5
6. How important is the End-of-Loan follow-up for customer loyalty and repeat sales? 1-5 stars: 5
7. If a Credit Union offers LB24, would your dealer participate? 1-5 stars: 5

8. Comments: Another way to present an option for financing. More the better

Dealer: Cronin Hyundai  
City: Lexington, State: KY  
Name: Jason Parton Title: GM  
Signature: [Signature] Date: 8/14/28



**Jason Parton**  
Store Manager

3035 Lexington Rd.  
Nicholasville, KY 40356

jparton@croninautos.com  
Direct Line: 859.305.1215  
Cell Phone: 859.991.4347



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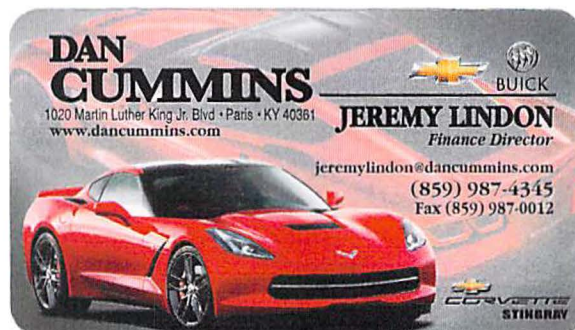
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3. Approximately, what percentage of new car customers are on a paycheck-to-paycheck budget?  
☐ 25% ☐ 50% ☐ other over
4. As an estimate, what percentage of these individuals would prefer the LB24 payment?  
☐ 25% ☐ 50% ☐ other ☐
5. How important is the Early Exit Review follow-up for loyalty and repeat sales? 1-5 stars: 5
6. How important is the End-of-Loan follow-up for customer loyalty and repeat sales? 1-5 stars: 5
7. If a Credit Union offers LB24, would your dealer participate? 1-5 stars: 5
8. Comments: Greatest design with the right credit union behind it.

Dealer: Dan Cummins Auto Group

City: Lexington, State: Ky

Name: Jeremy Lindon Title: Part A

Signature: Jeremy Lindon Date: 8/15/25





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3. Approximately, what percentage of new car customers are on a paycheck-to-paycheck budget?  
☐ 25% ☐ 50% ☒ other 35%
4. As an estimate, what percentage of these individuals would prefer the LB24 payment?  
☐ 25% ☐ 50% ☒ other ☐
5. How important is the Early Exit Review follow-up for loyalty and repeat sales? 1-5 stars: 5
6. How important is the End-of-Loan follow-up for customer loyalty and repeat sales? 1-5 stars: 5
7. If a Credit Union offers LB24, would your dealer participate? 1-5 stars: 5
8. Comments: Helps customer get a lower payment  
Provides options for customer to get out of the vehicle

Dealer: Freedom COJE of Lexington

City: Lexington, State: Ky

Name: Justin Grable Title: GSM

Signature: [Signature] Date: 8/14/25



1560 East New Circle Road  
Lexington, KY 40509



**Justin Grable**  
General Sales Manager

Direct: 859-335-3845  
Cell: 859-489-2386  
Main: 859-268-3000  
jgrable@freedomlex.com



Jeep



RAM

glennfreedomchryslerdodgejeepram.com



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3. Approximately, what percentage of new car customers are on a paycheck-to-paycheck budget? \_\_\_ 25% \_\_\_ 50% \_\_\_ other 25%
4. As an estimate, what percentage of these individuals would prefer the LB24 payment? \_\_\_ 25% \_\_\_ 50% \_\_\_ other 45%
5. How important is the Early Exit Review follow-up for loyalty and repeat sales? 1-5 stars: 5
6. How important is the End-of-Loan follow-up for customer loyalty and repeat sales? 1-5 stars: 5
7. If a Credit Union offers LB24, would your dealer participate? 1-5 stars: 4
8. Comments: Seems like a great product that would be an amazing option for the customers that really need a lower payment. Also, great for repeat business at the end of the LB24

Dealer: Jack Kain Ford  
City: Versailles, State: Ky  
Name: Max Andreoni Title: Business Mgr  
Signature: [Signature] Date: 8/15/1

Max Andreoni  
Business Manager





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4. As an estimate, what percentage of these individuals would prefer the LB24 payment?  
☒ 25% \_\_\_ 50% \_\_\_ other \_\_\_
5. How important is the Early Exit Review follow-up for loyalty and repeat sales? 1-5 stars: 5
6. How important is the End-of-Loan follow-up for customer loyalty and repeat sales? 1-5 stars: 5
7. If a Credit Union offers LB24, would your dealer participate? 1-5 stars: 3

8. Comments: Easy to use program  
would open opportunities for payment  
driven buyers

Dealer: Rod Hatfield Chevrolet

City: Lexington, State: KY

Name: Alec Park Title: F&I

Signature: [Signature] Date: 8/15/25



232 NEW CIRCLE RD. N.W.  
LEXINGTON, KY 40505  
www.rodhatfieldchevy.com

**ALEC PARK**  
Sales Associate  
alec.park22@gmail.com  
Cell (859) 455-6734  
(859) 299-2772  
Fax (859) 299-3243



**SILVERADO**



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3. Approximately, what percentage of new car customers are on a paycheck-to-paycheck budget?  
☐ 25% ☐ 50% ☐ other 15%
4. As an estimate, what percentage of these individuals would prefer the LB24 payment?  
☐ 25% ☐ 50% ☐ other 100%
5. How important is the Early Exit Review follow-up for loyalty and repeat sales? 1-5 stars: 5
6. How important is the End-of-Loan follow-up for customer loyalty and repeat sales? 1-5 stars: 5
7. If a Credit Union offers LB24, would your dealer participate? 1-5 stars: 5
8. Comments: This is a very unique program, there is nothing like this available in our area. Pending GM approval this is something we would like to present to our customers.

Dealer: Toyota on Nicholasville

City: Nicholasville, State: KY

Name: Stephanie Nantz Title: Finance Manager

Signature: Stephanie Nantz Date: 8/15/25



Stephanie Nantz  
Finance Manager

2100 Lexington Road  
Nicholasville, KY 40356

P: 859-887-4200  
F: 859-887-2976  
E: snantz@tonss.com



ToyotaOnNicholasville.com